

TRANSMITTAL LETTER
(General - Patent Pending)

Docket No.
RSW920010033US1

In Re Application Of: DeFeen L. Galli

Application No.	Filing Date	Examiner	Customer No.	Group Art Unit	Confirmation No.
09/870,223	5/30/2001	Kang, Insun	30449	2124	

Title: **METHOD AND APPARATUS FOR TAILORING VOICE PROMPTS OF AN INTERACTIVE VOICE RESPONSE SYSTEM**

COMMISSIONER FOR PATENTS:

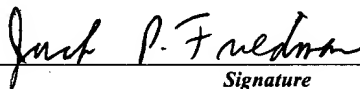
Transmitted herewith is:

**Request for Reconsideration (19 pages)
added drawing (1 sheet)**

in the above identified application.

- ☒ No additional fee is required.
- ☐ A check in the amount of _____ is attached.
- ☒ The Director is hereby authorized to charge and credit Deposit Account No. **09-0457(IBM)** as described below.
- ☐ Charge the amount of _____
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WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.


Signature

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Dated: 10/25/2004

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to the "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on

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2124
Bfw

DOCKET NO. RSW920010033US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Doreen L. Galli

Examiner: Kang, Insun

Serial No.: 09/870,223

Art Unit: 2124

Filed: 5/30/2001

**For: METHOD AND APPARATUS FOR TAILORING VOICE PROMPTS OF AN
INTERACTIVE VOICE RESPONSE SYSTEM**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Request for Reconsideration

Sir:

This Request for reconsideration is in response to the Office Action mailed July 28,
2004.